Easy Read

Maribyrnong CITY COUNCIL

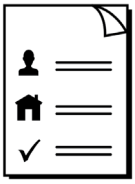
# Community Engagement Policy



# About this book



This is an Easy Read book.

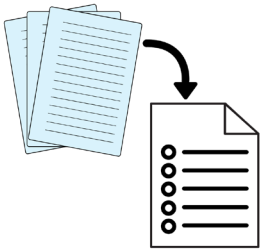


Easy Read uses simple words and pictures.



We add a star before and after ***hard words***.

Then we explain what the words mean.



This is a ***summary*** of another document.

Summary means it has the most important information.



You can ask someone to help you read and understand this book.



Contact information is at the end of this book.

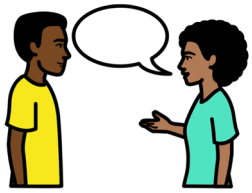
# About our Community Engagement Policy

This book is from Maribyrnong City Council.



This book is about our

***Community Engagement Policy***.



Community engagement means Council

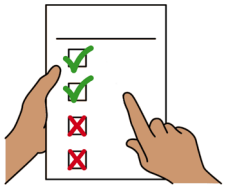
- talks with people in the community



- listens to ideas



- uses ideas to help make good decisions.



A policy is rules for what we want to happen.

# Why we ask for ideas



We want everyone to feel included in the work we do.

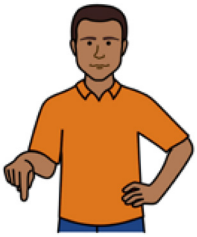


We will ask people who live, work, study, or spend time in the city to give us ideas.

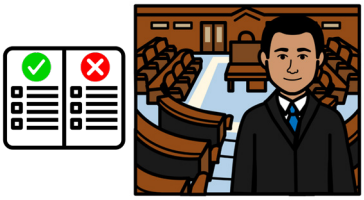


When we talk to the community it helps us

- understand important issues



- make better choices.



We follows rules made by the Victorian Government.



Every Victorian council must have a community engagement policy.



We use community feedback as well as other things to make good choices.



For example

- research



- expert advice



- laws



- community needs.

# How we make community engagement work well



We will give good information so people understand the issues that we want help with.



We will support people so it is easy to take part.



We will explain how feedback is used and what happens next.



We want everyone to feel

- respected



- included



- safe to share their ideas.

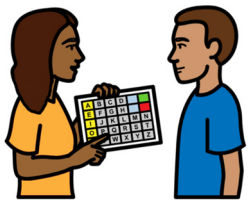
# The engagement process



We will decide

- why and how we will talk to the community

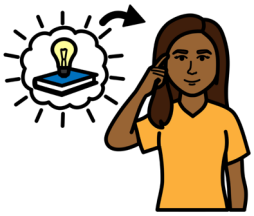
- who we need to hear from.



We will talk with people in a respectful and honest way.



We will use people's ideas to help us make decisions.



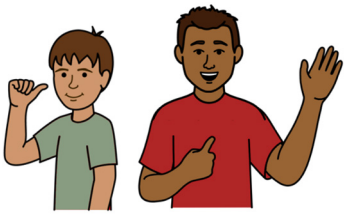
We will learn from the process to make future engagement better.

## Who will engage with the community?



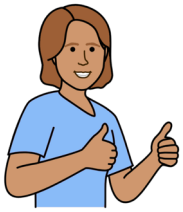
Managers, Council staff and Councillors will use community engagement as part of all big projects and decisions.

## When will community engagement happen?



We will talk with the community when

- a project or decision might affect people



- community ideas can make a project better



- we need to understand community needs



- the law says we must.

## How we listen to the community



To listen to community ideas we might

- use online tools
  - for example, surveys



- have meetings

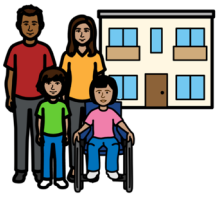


- ask for ideas in writing.

## Who can give us ideas?



Anyone who is part of Maribyrnong can give us ideas.



For example

- people who live, work or study here



- businesses and community groups



- visitors.

# More information

For more information contact Maribyrnong City Council.



**Call** 03 9688 0200




**Email**

email@maribyrnong.vic.gov.au




**Website**

Maribyrnong City Council

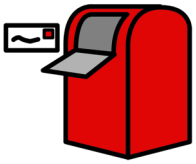
maribyrnong.vic.gov.au



**Visit us**

Civic Precinct and Community Hub

61 Napier Street, Footscray



**Write to us**

PO Box 58

Footscray VIC 3011

## Help to speak and listen

If you need help to speak or listen, the National Relay Service can help you make a call.



**Call** 1800 555 660




**Website** NRS Helpdesk

accesshub.gov.au/about-the-nrs/nrs-helpdesk

## Help in your language

If you need help with other languages, contact the Translating and Interpreting Service.



**Call** 131 450




**Website** TIS National

tisnational.gov.au

**Acknowledgement of Country**

Council is proud to represent a municipality filled with important and significant Aboriginal history. It acknowledges the Traditional Custodians of this land, the Kulin Nation, and acknowledges the rich culture and considerable contributions Aboriginal and Torres Strait Islander Peoples have made and continue to make to this City.

We recognise and celebrate the enduring connection of First Nations peoples to the lands, waters, and skies. We are committed to working in partnership with First Nations communities to foster a future grounded in equity, respect, and shared prosperity.

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